



# First time login to **Microsoft 365 Account** & **Multi-Factor Authentication** setup

IT & NOC Department

**Choose your device:**

For **Laptop / PCs**

For **Android Phone**

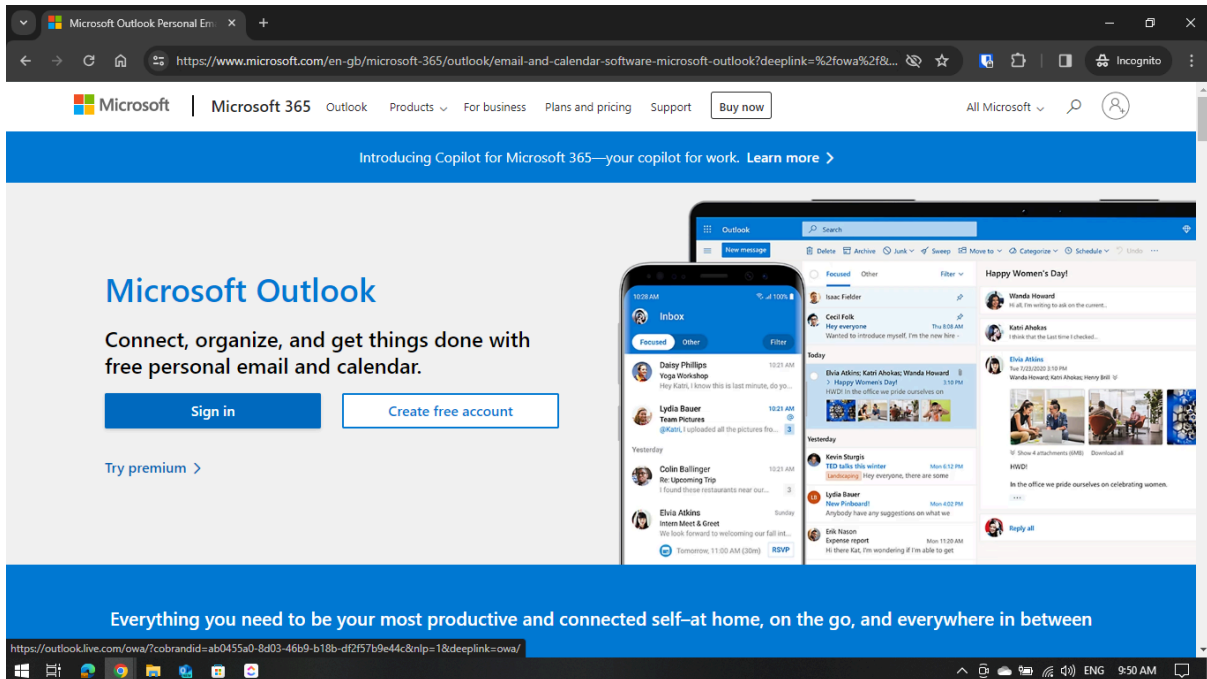
For **IOS iPhone**

For Laptop Windows / MAC



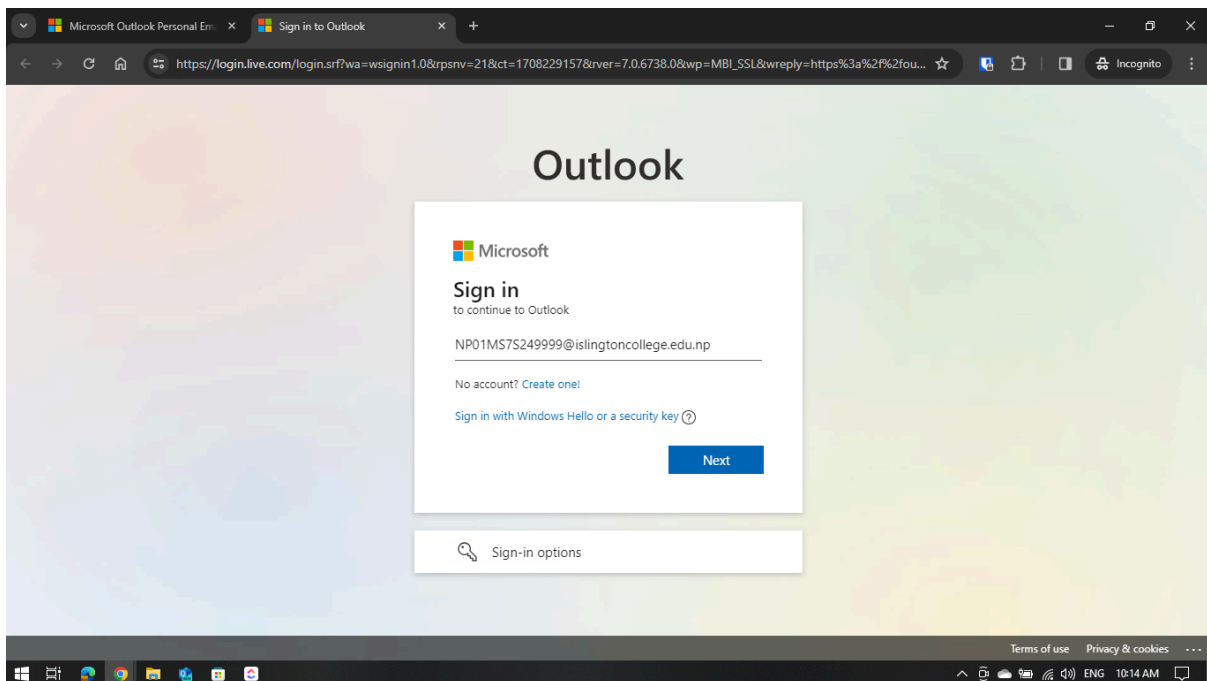
## Step 1:

Go to <https://www.outlook.com>



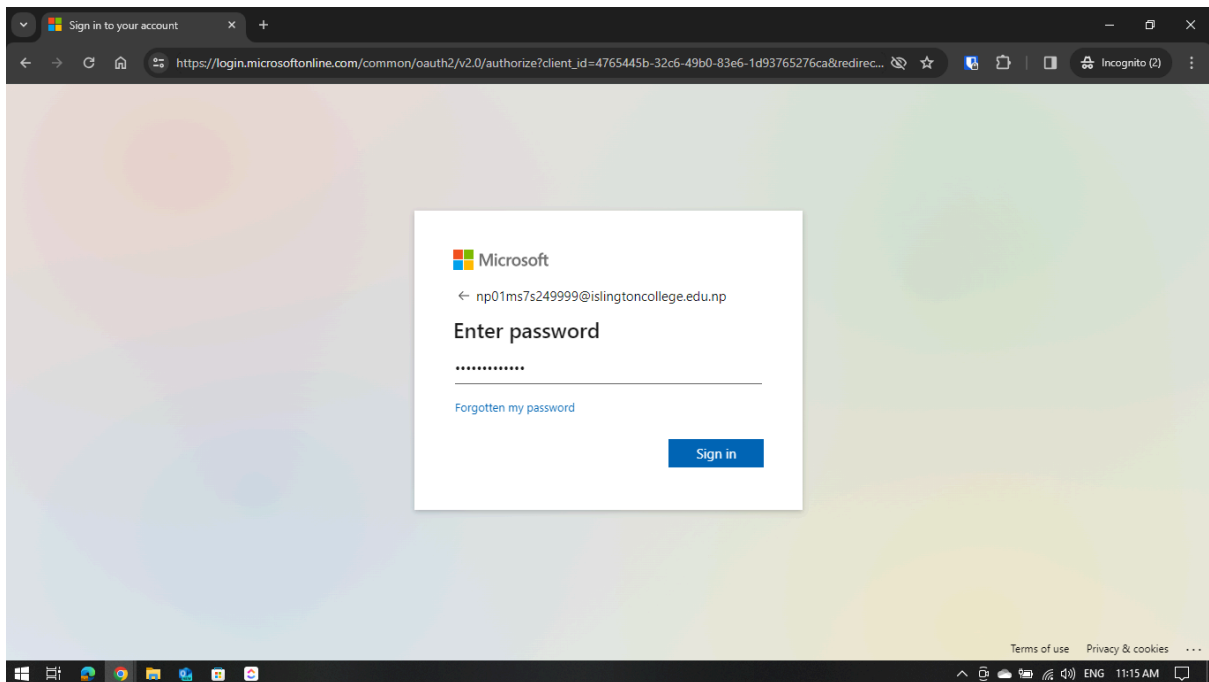
## Step 2:

Click on Sign in and enter the email address provided to you



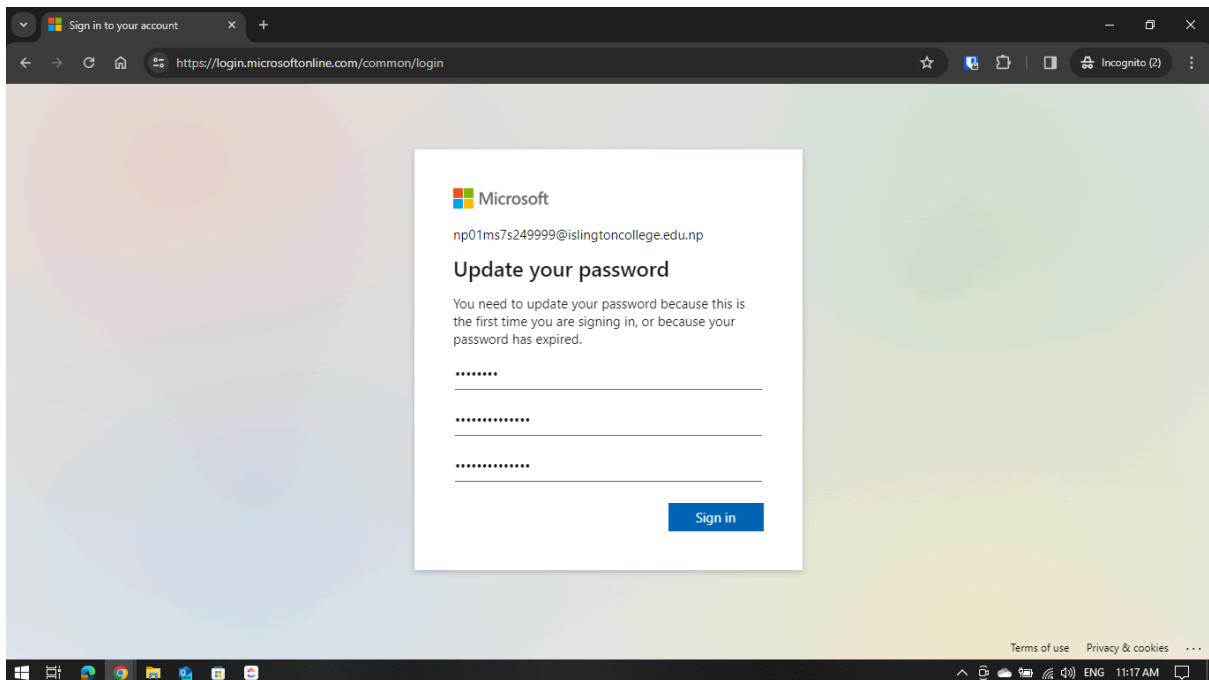
### Step 3:

Click on next and then type in the password provided



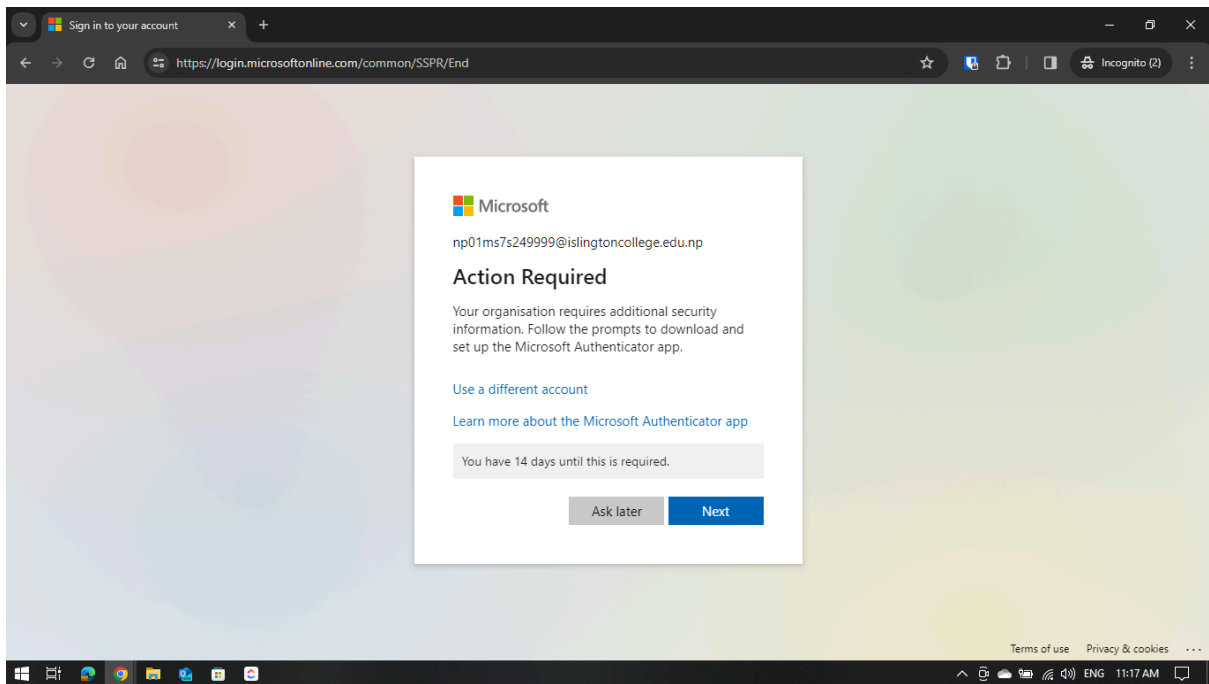
### Step 4:

Since it is your first time, you will be prompted to change your password



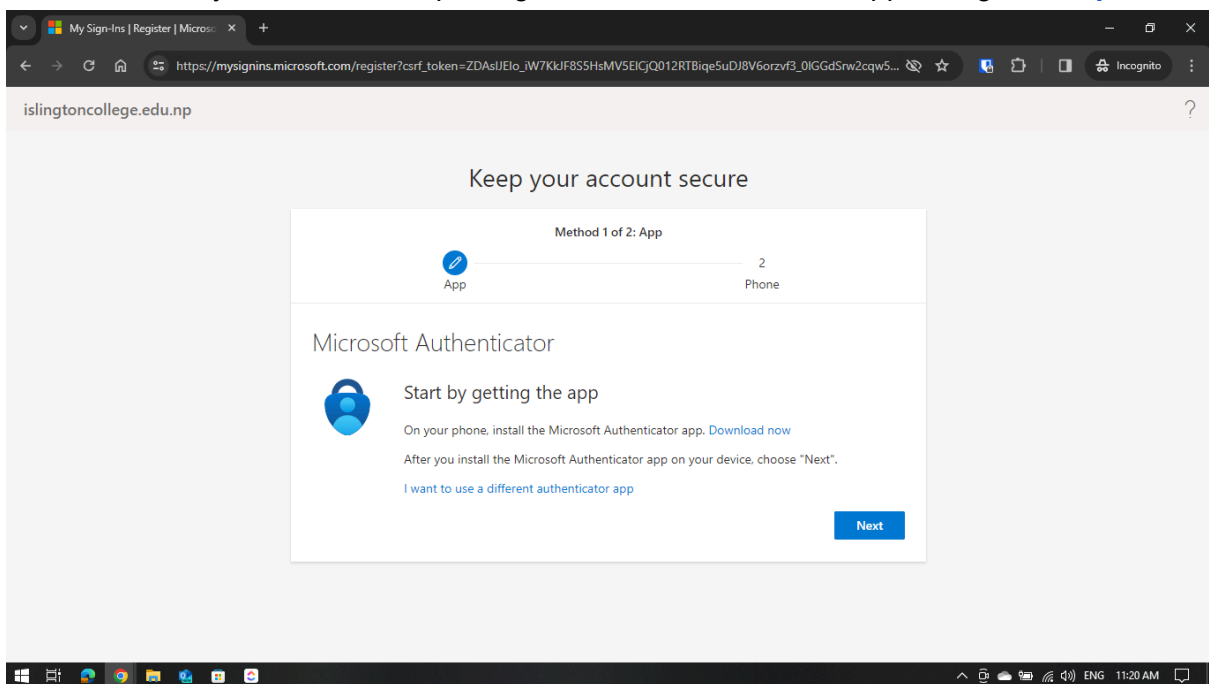
## Step 5:

You will be prompted to enable multi-factor authentication, then click Next



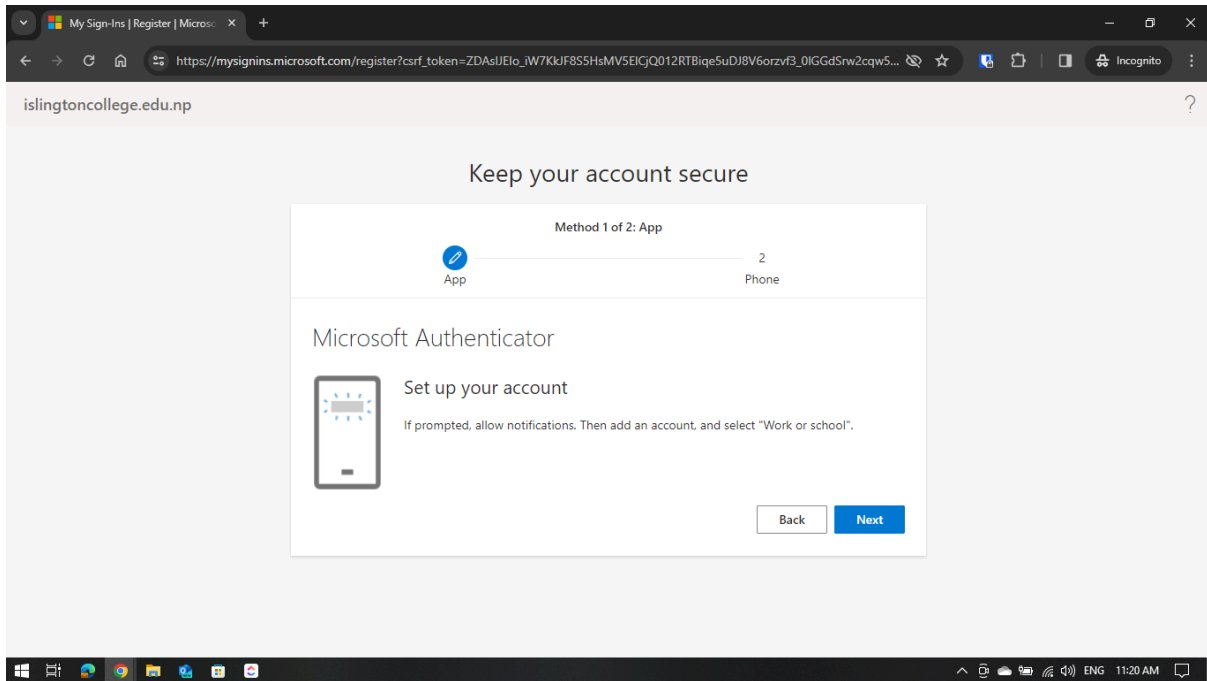
## Step 6:

You have the option to set up **Multi-factor Authentication** through the **Microsoft Authenticator App** or a different authenticator app like **Google Authenticator**. Continue scrolling down if you want to set up multi-factor authentication through Microsoft Authenticator, if you want to set-up using a different authenticator app click go to [Step 11](#).



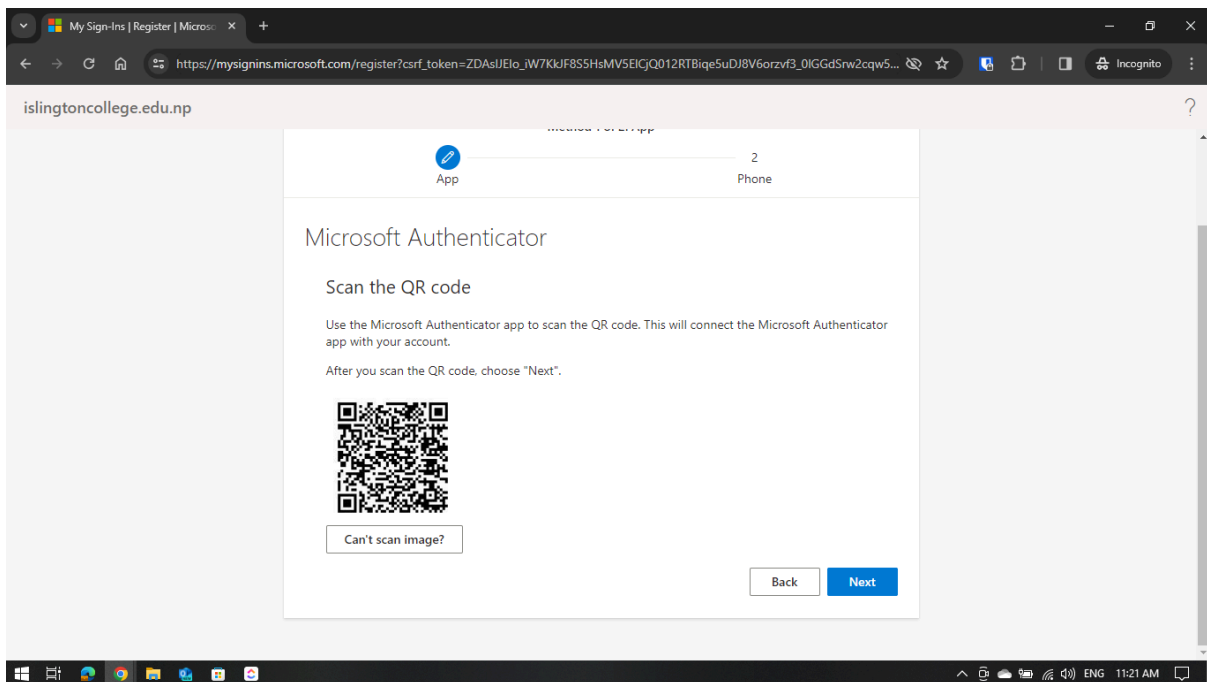
## Step 7:

If you do not have **Microsoft Authenticator App** installed on your phone **please install the app onto your phone** and then Click on Next.



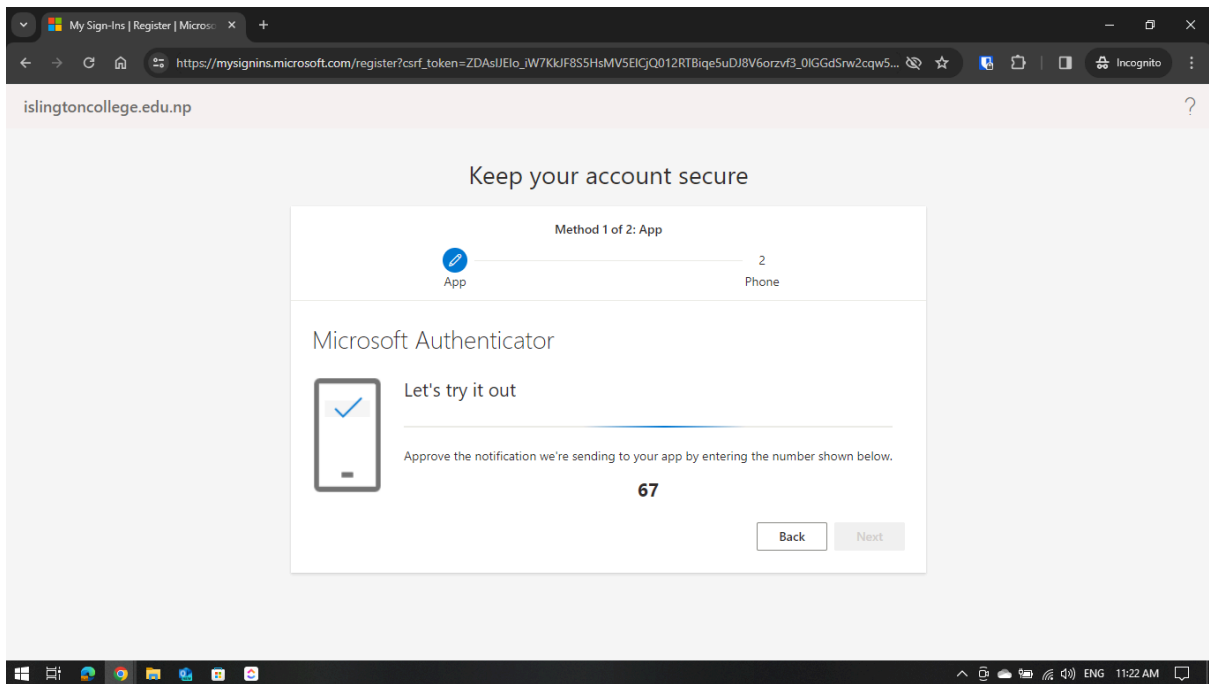
## Step 8:

Open the app, in the app you have the option to **Scan a QR Code** select it and then scan the QR Code and click on Next



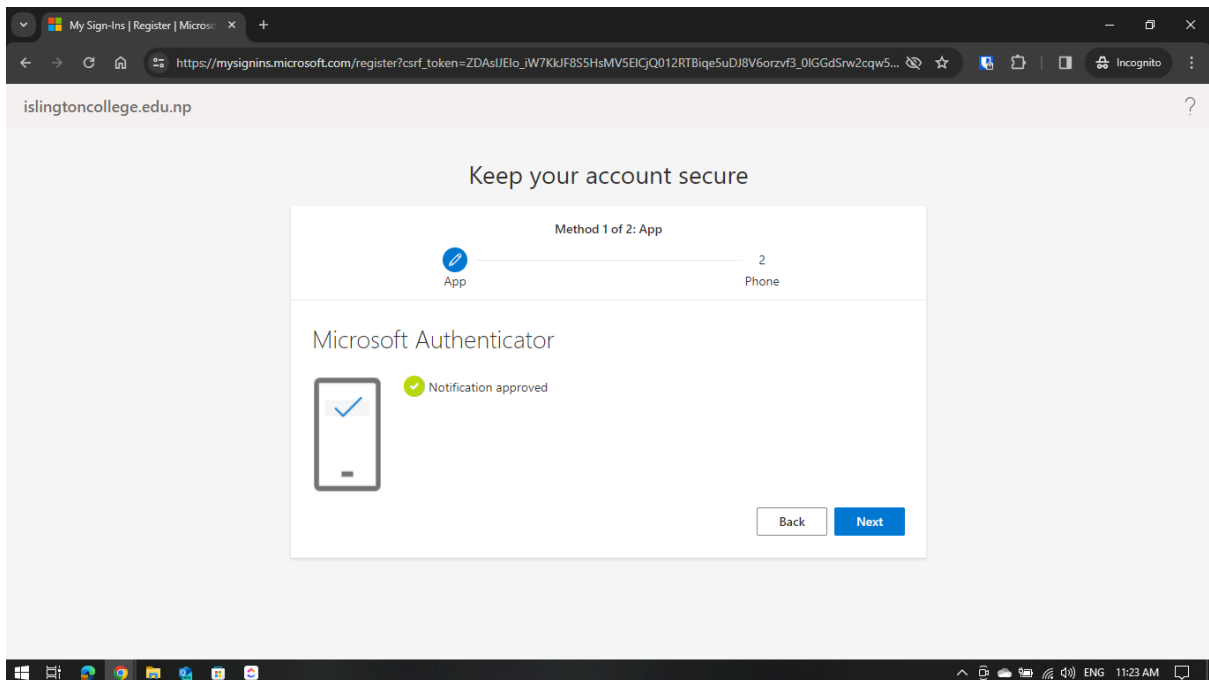
## Step 9:

Enter the number shown in the next page on your app, after that click on Next



## Step 10:

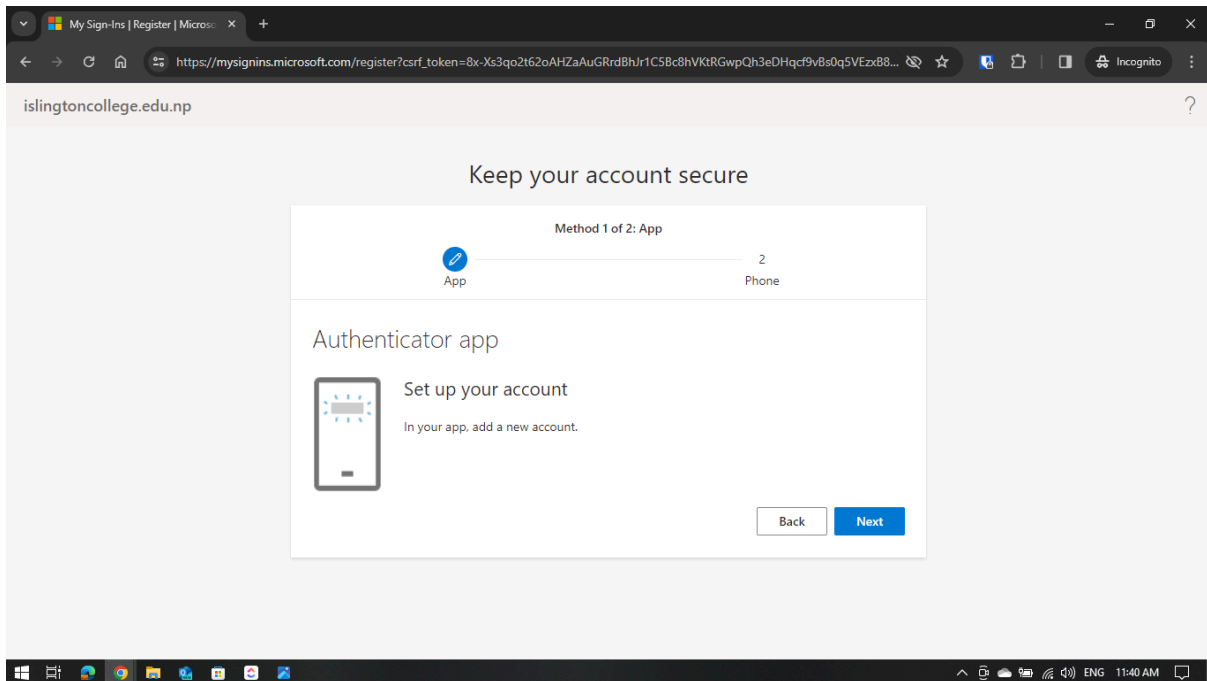
You have successfully set-up multi-factor authentication using the Microsoft Authenticator app. Click on Next.



Please go to [Step 15](#) if you have **already set-up multi-factor authentication** using the steps above.

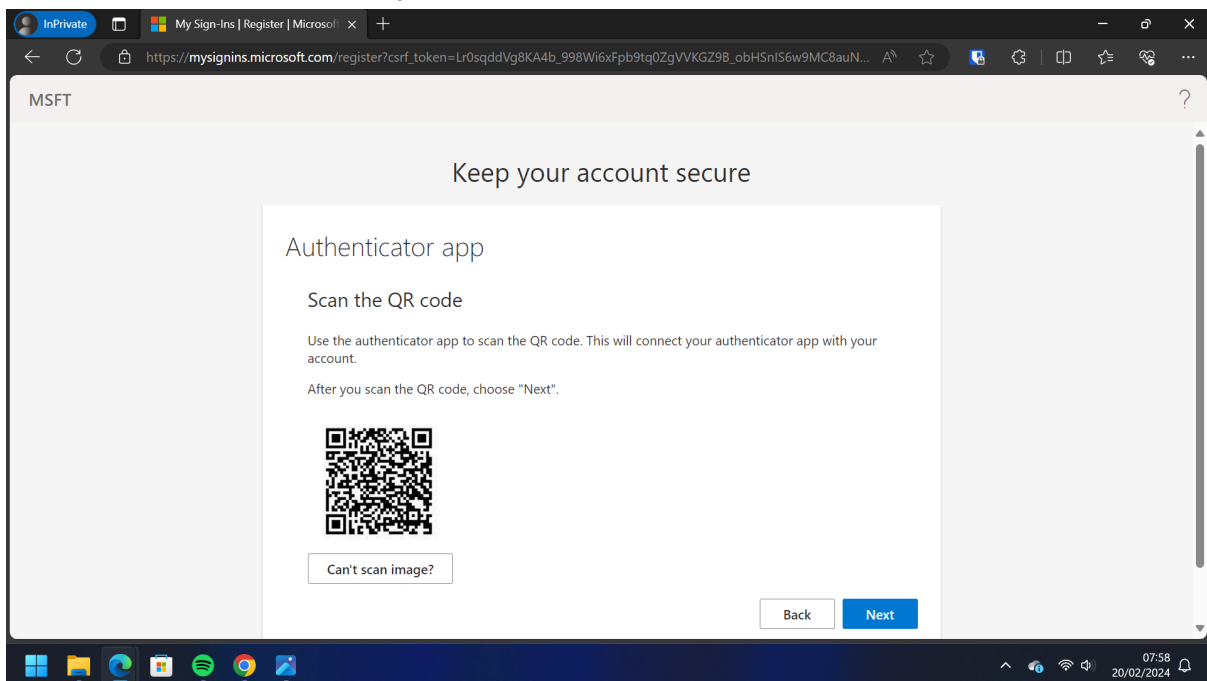
**Step 11:** Click on “I want to use a different authenticator app” like Google Authenticator.

**Step 12:** In the screen click on Next



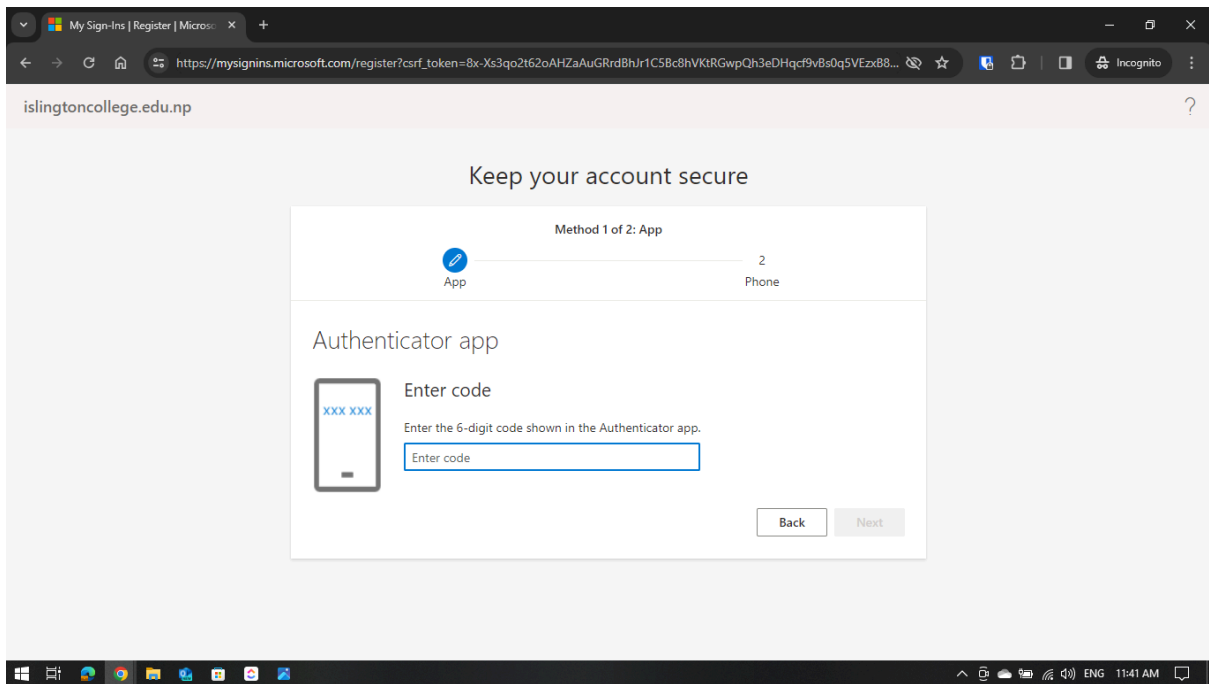
**Step 13:**

Open the authenticator app in your phone and scan the QR Code and the click on 'Next'



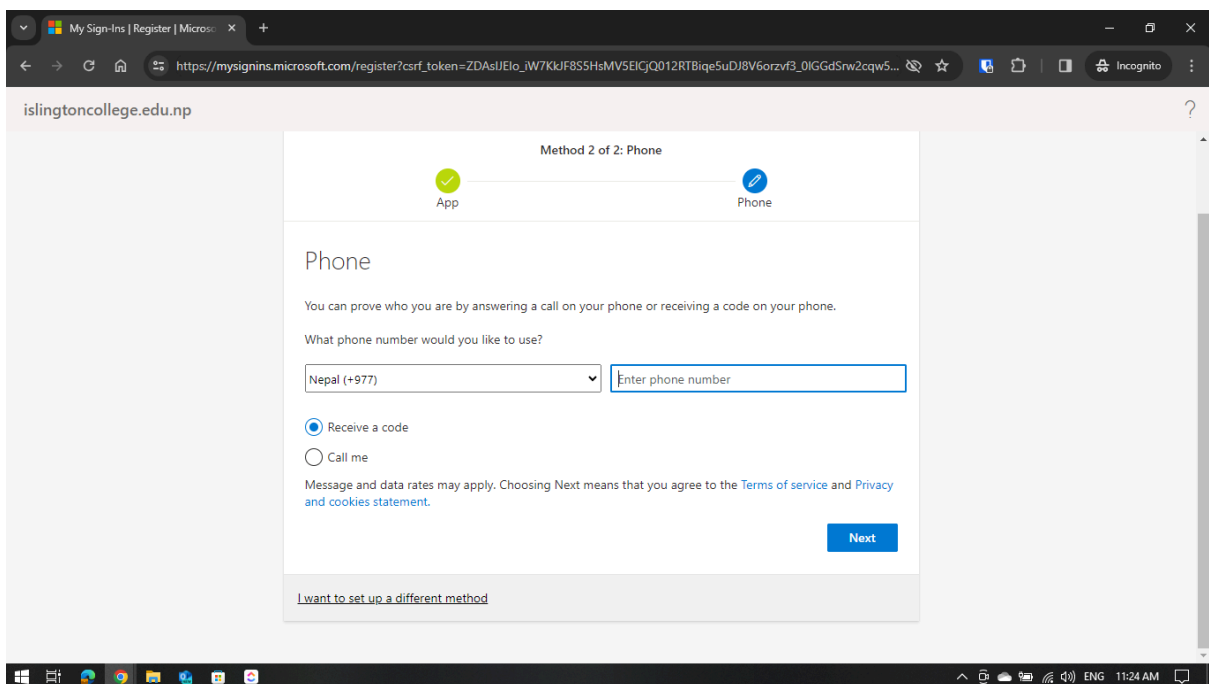
## Step 14:

Enter the **6 digit code** shown in the Authenticator app and select next



## Step 15:

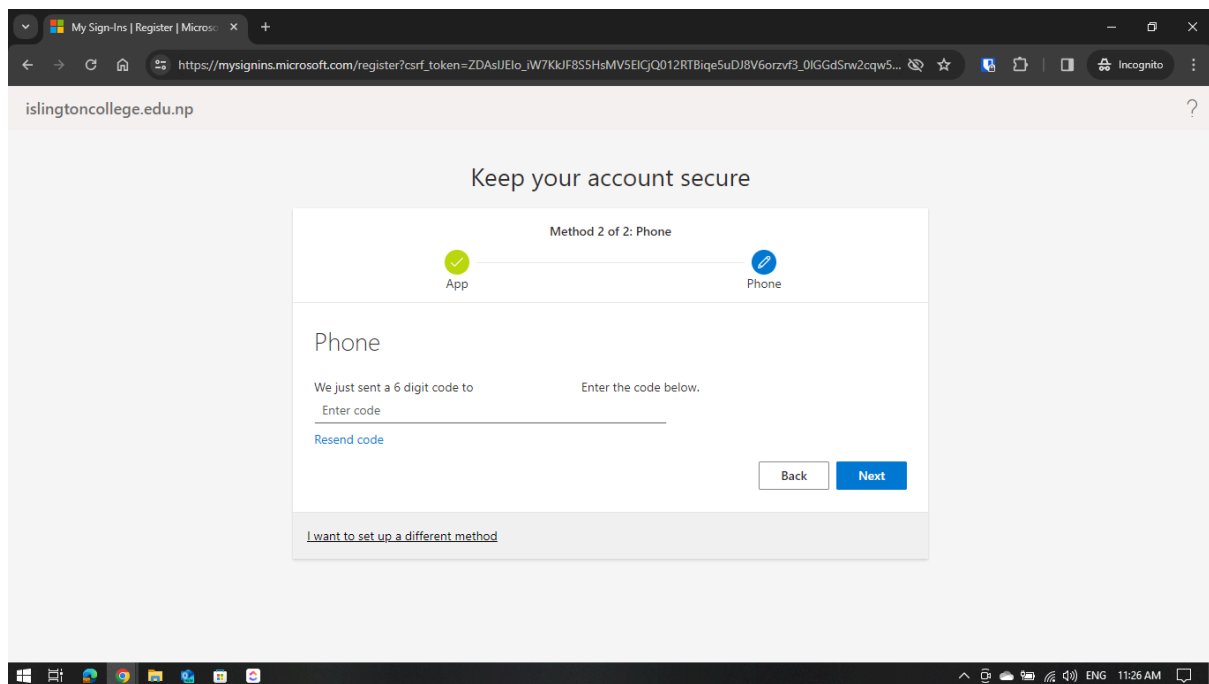
Now you need to add your phone number. Change the country to **Nepal** and enter your **phone number**. You have two options to either select “Receive a code through SMS” or “Phone Call”. Select one and complete the authentication then click on **Next**.





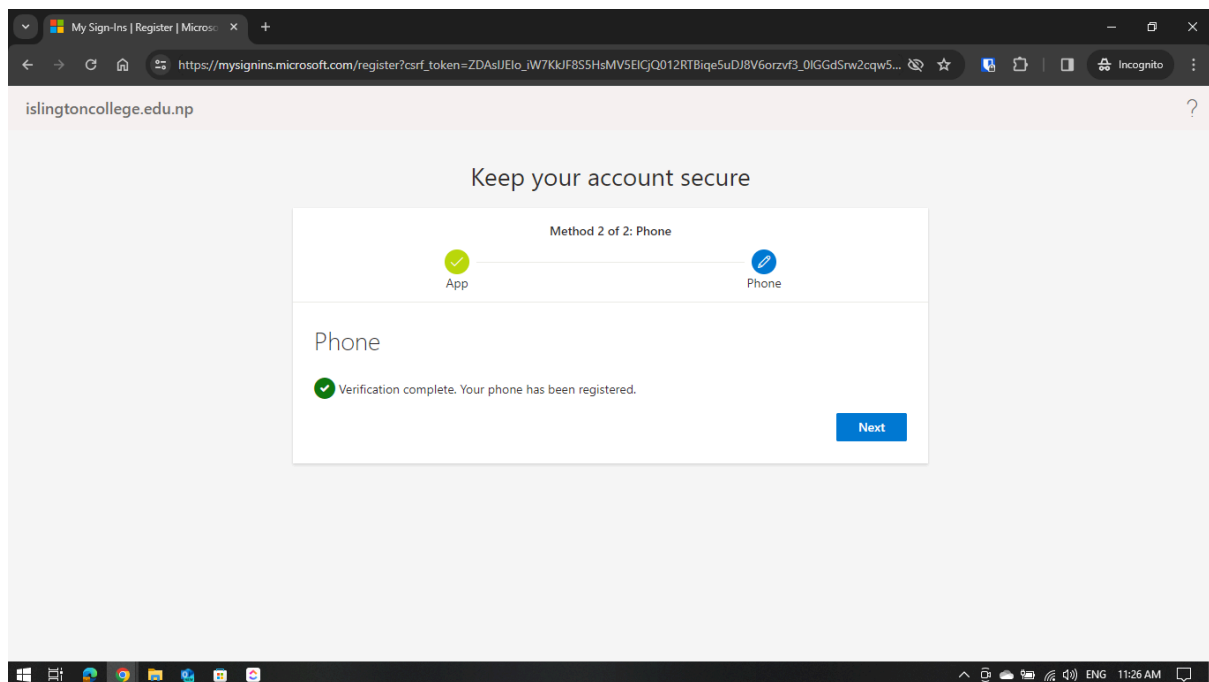
## Step 16:

Enter the **6 digit code** you get on your phone and click on Next.



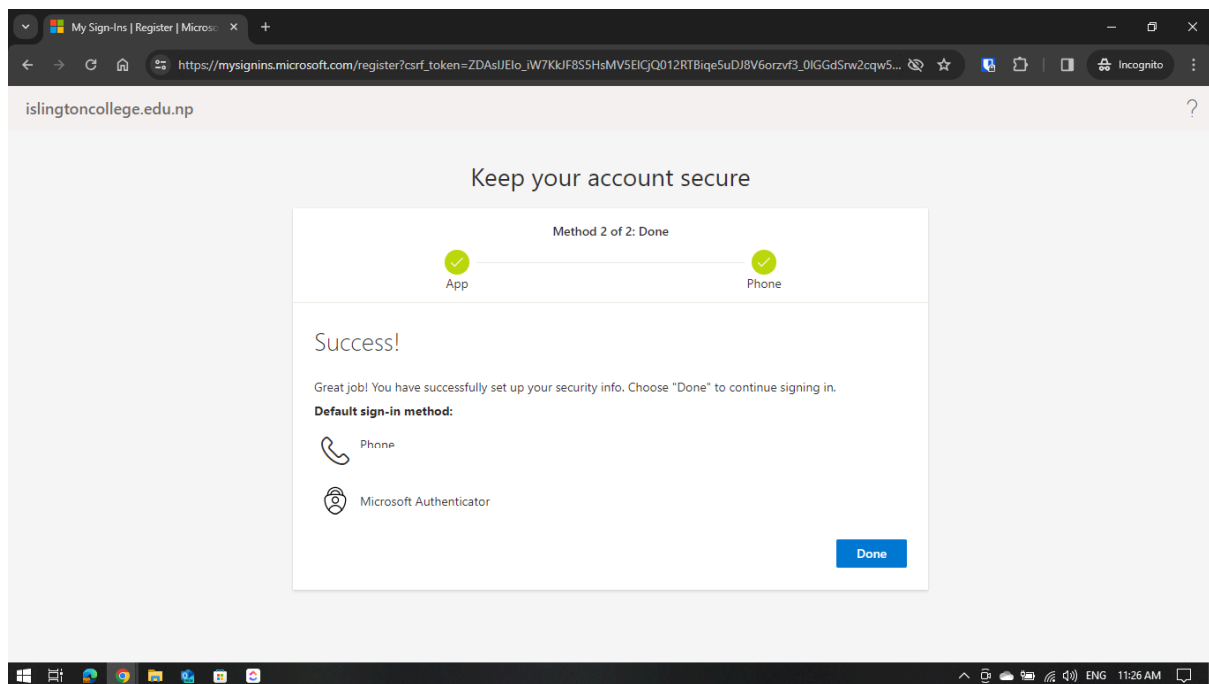
## Step 17:

You have successfully verified your phone number.



## Step 18:

You will see the following screen, Click on Done.



## Step 19:

You will now be prompted to either stay signed in or not. Click on your preference and then you will be taken to your **Inbox**.

For Android Phone

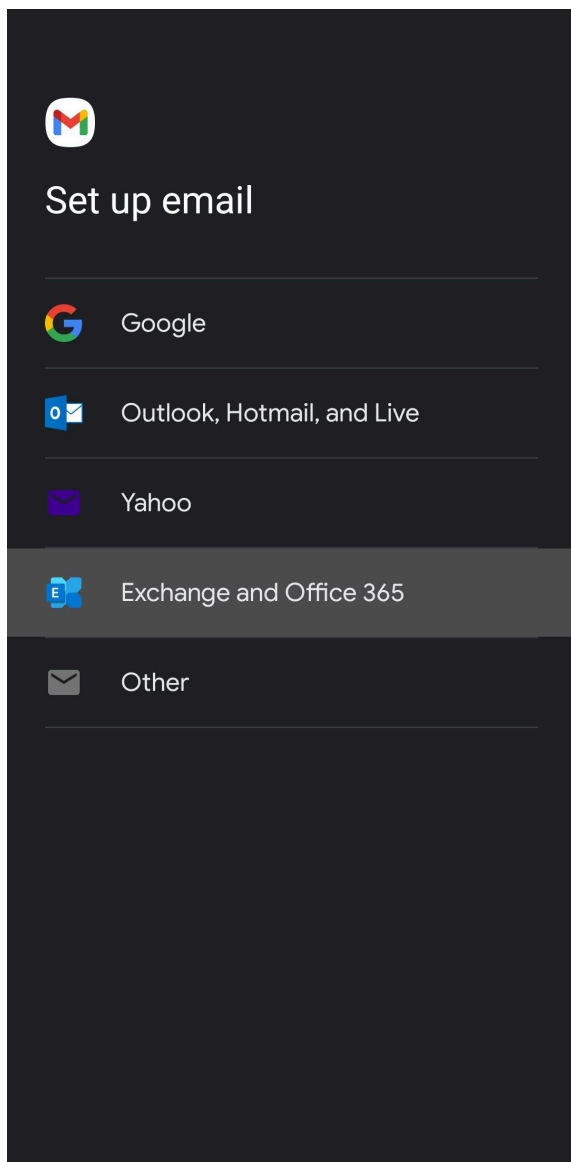


**Step 1:**

Go to the **GMAIL** App on your phone.

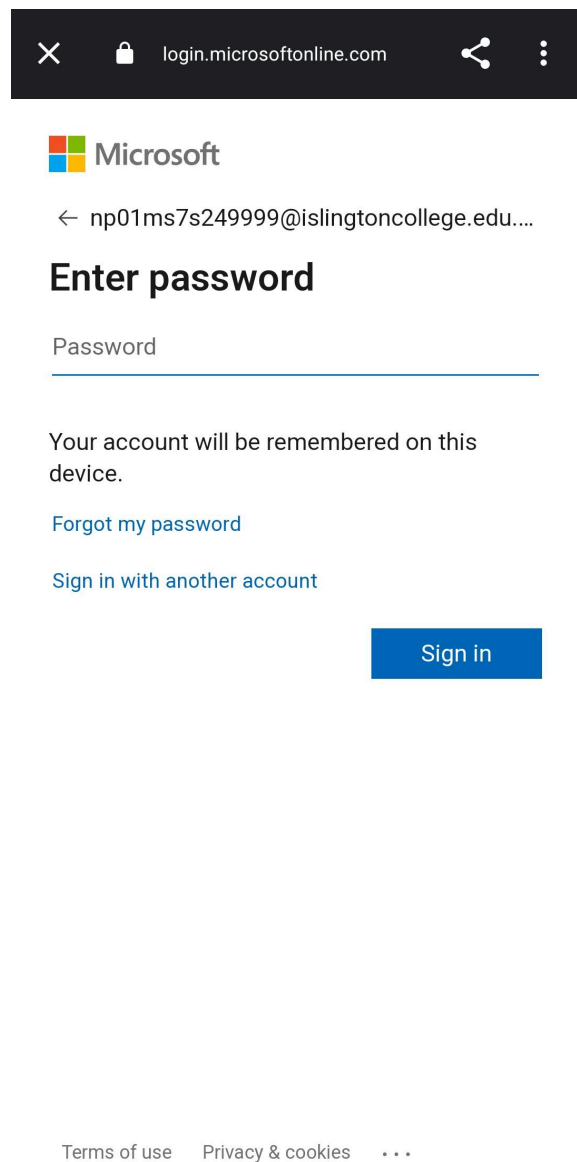
**Step 2:**

Click on **Add another account** & choose **Exchange and Office 365**



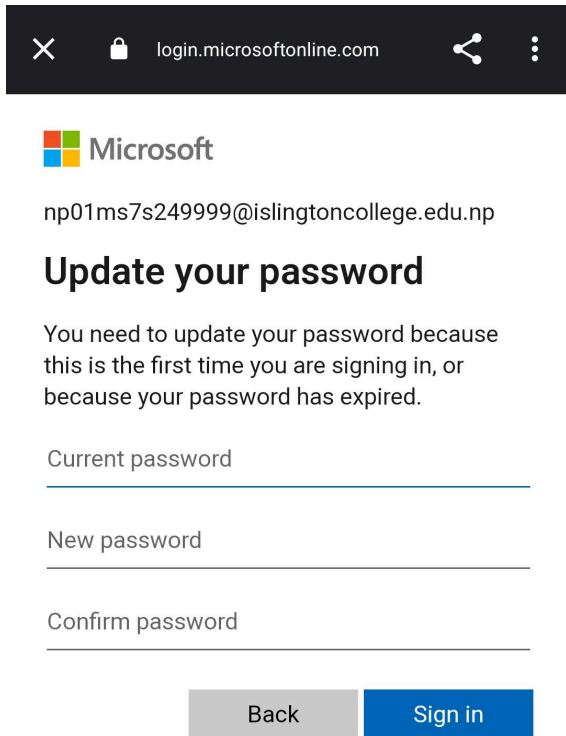
**Step 3:**

You will be redirected to the login page. Enter your **login credentials**.



### Step 4:

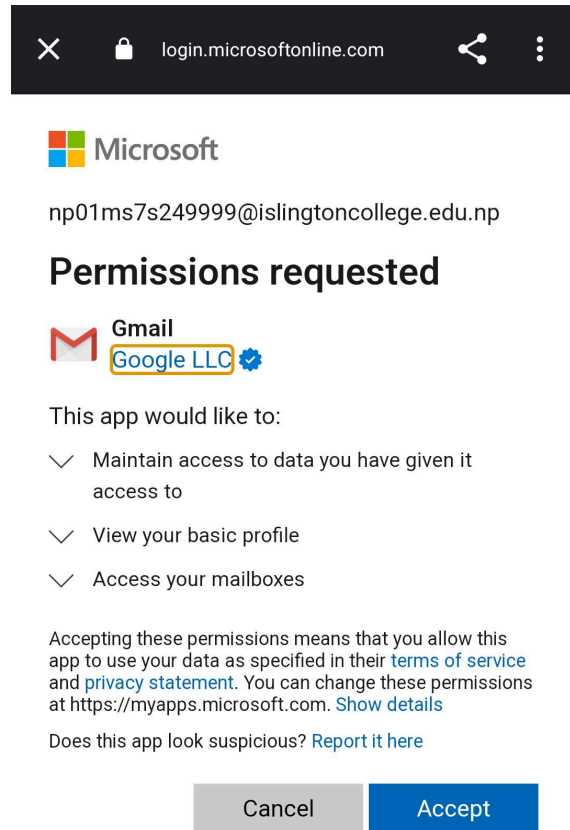
You will need to **update your password**.



The screenshot shows a browser window with the URL login.microsoftonline.com. The page header includes the Microsoft logo and the email address np01ms7s249999@islingtoncollege.edu.np. The main heading is "Update your password". Below this, a message states: "You need to update your password because this is the first time you are signing in, or because your password has expired." There are three input fields: "Current password", "New password", and "Confirm password". At the bottom, there are two buttons: "Back" (grey) and "Sign in" (blue).

### Step 5:

Accept the **required permissions**.

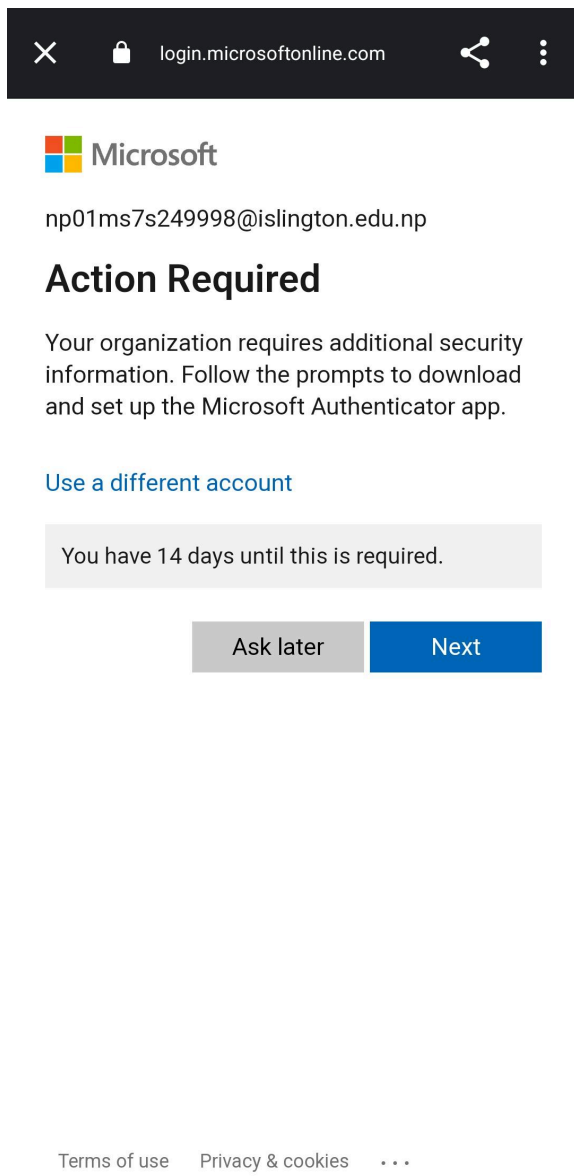


The screenshot shows a browser window with the URL login.microsoftonline.com. The page header includes the Microsoft logo and the email address np01ms7s249999@islingtoncollege.edu.np. The main heading is "Permissions requested". Below this, the Gmail logo and "Google LLC" are displayed. A message states: "This app would like to:" followed by a list of permissions: "Maintain access to data you have given it access to", "View your basic profile", and "Access your mailboxes". Below the list, a message states: "Accepting these permissions means that you allow this app to use your data as specified in their [terms of service](#) and [privacy statement](#). You can change these permissions at <https://myapps.microsoft.com>. [Show details](#)". At the bottom, there are two buttons: "Cancel" (grey) and "Accept" (blue).

### Step 6:

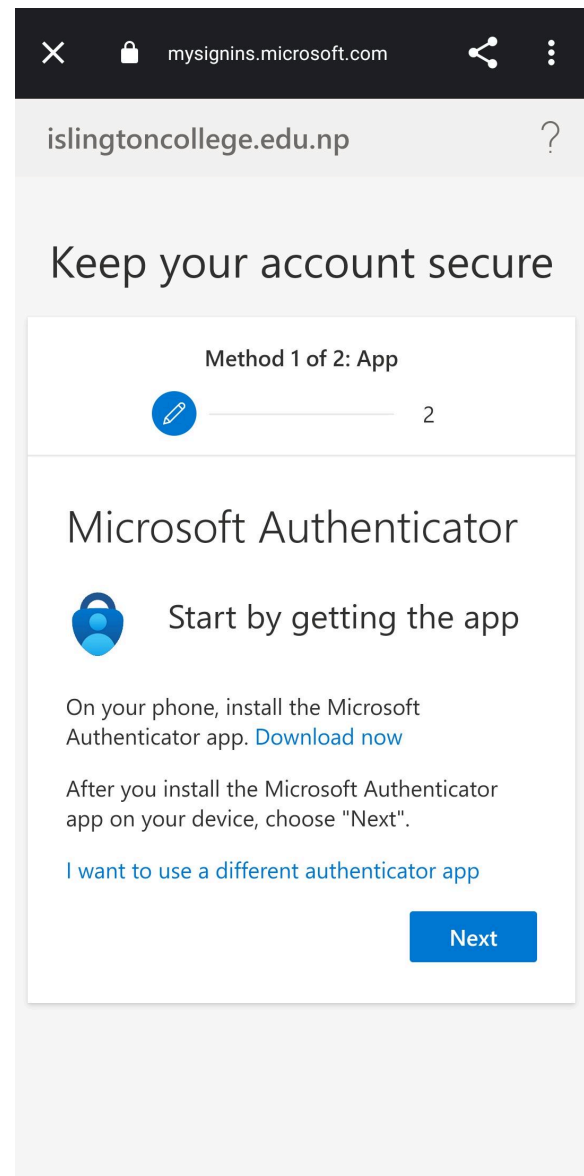
If you are logging in for the first time using your phone then you will be asked to enable **Multi-factor Authentication** through the **Microsoft Authenticator App**. In case of using a different authenticator app like **Google Authenticator**. Follow the tutorial from [Step 13](#).

Click **Next**.



### Step 7:

Make sure to download the **Microsoft Authenticator App** from the [Play Store](#). After successful installation, Click **Next**

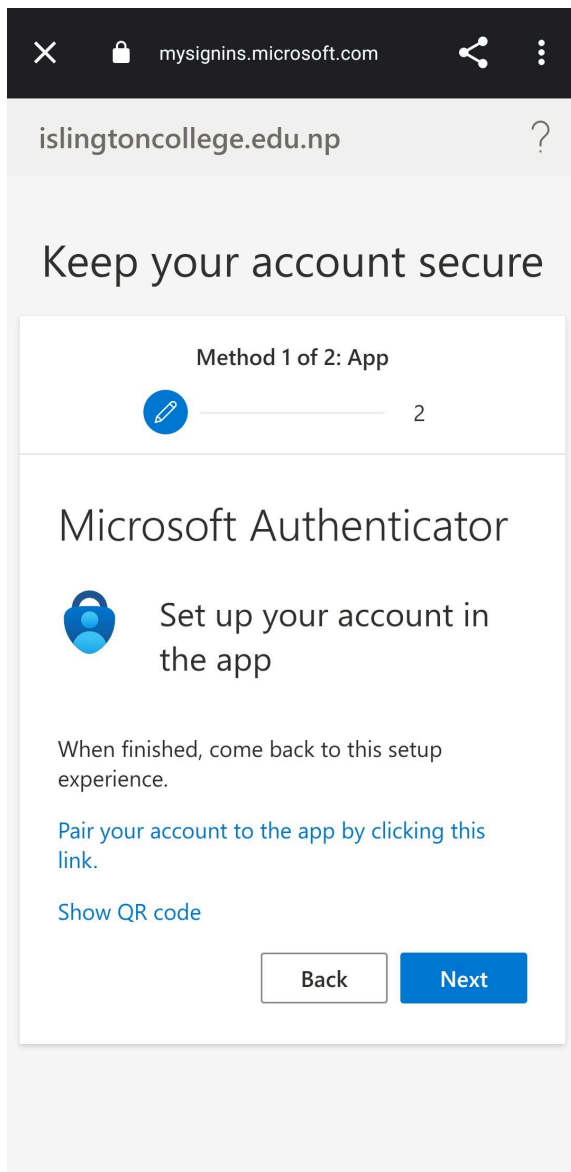


### Step 8:

Click on “[Pair your account to the app by clicking this link.](#)” It will redirect to the Microsoft Authenticator app.

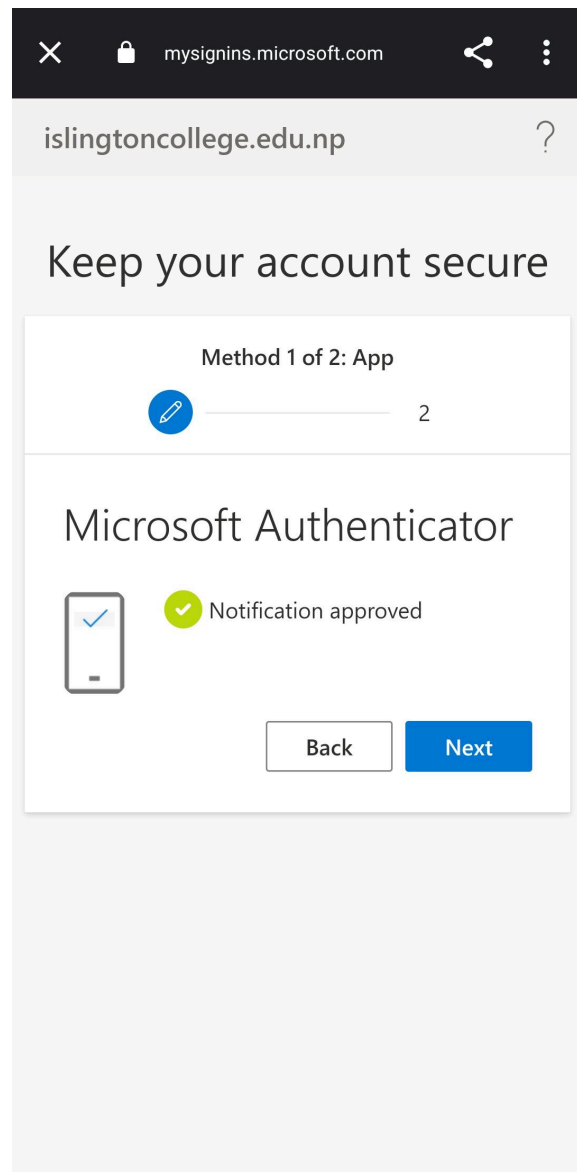
After completing the authentication process,

Click **Next**.



### Step 9:

Click **Next**.

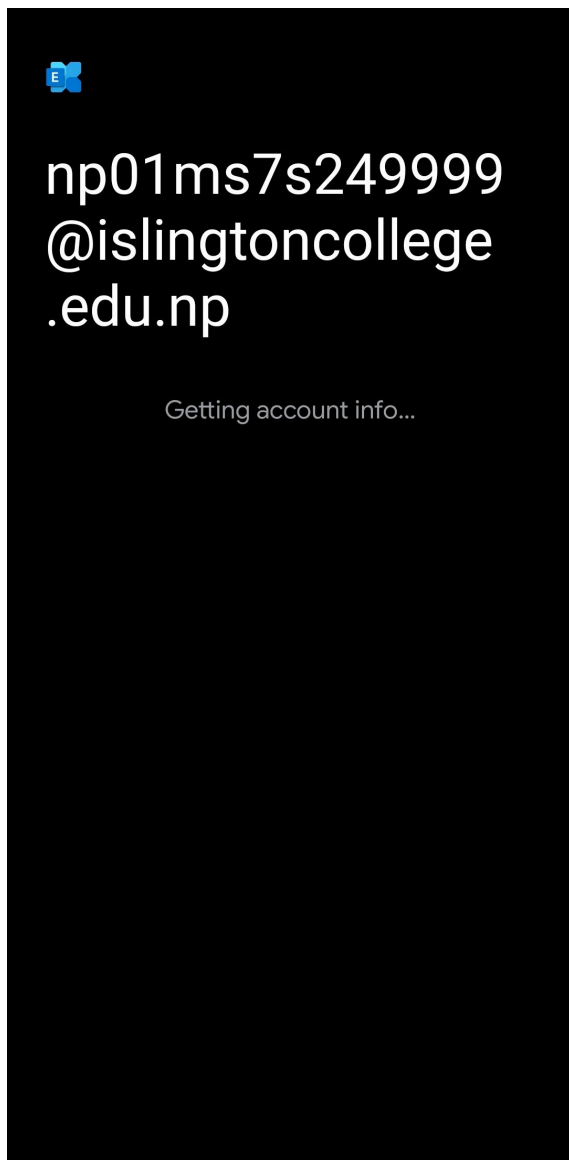


### Step 10:

Now you need to add your phone number. Change the country to **Nepal** and enter your **phone number**. You have two options to either select “Receive a code through SMS” or “Phone Call”. Select one and complete the authentication then click on **Next**.

**Step 11:**

Wait until the processing is done.



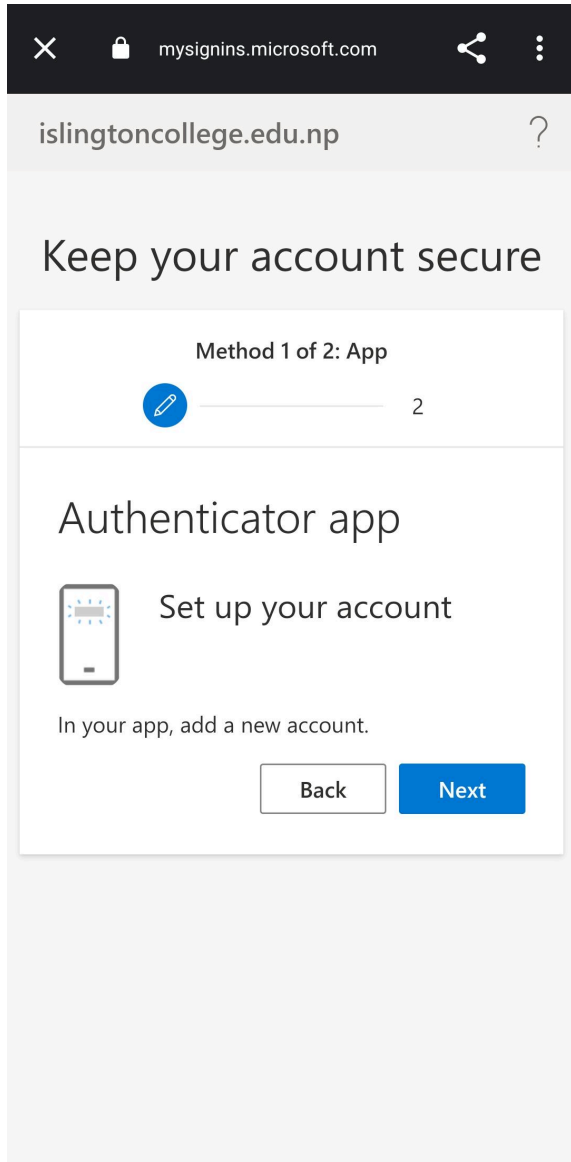
**Step 12:**

Your account is **ready to go!**



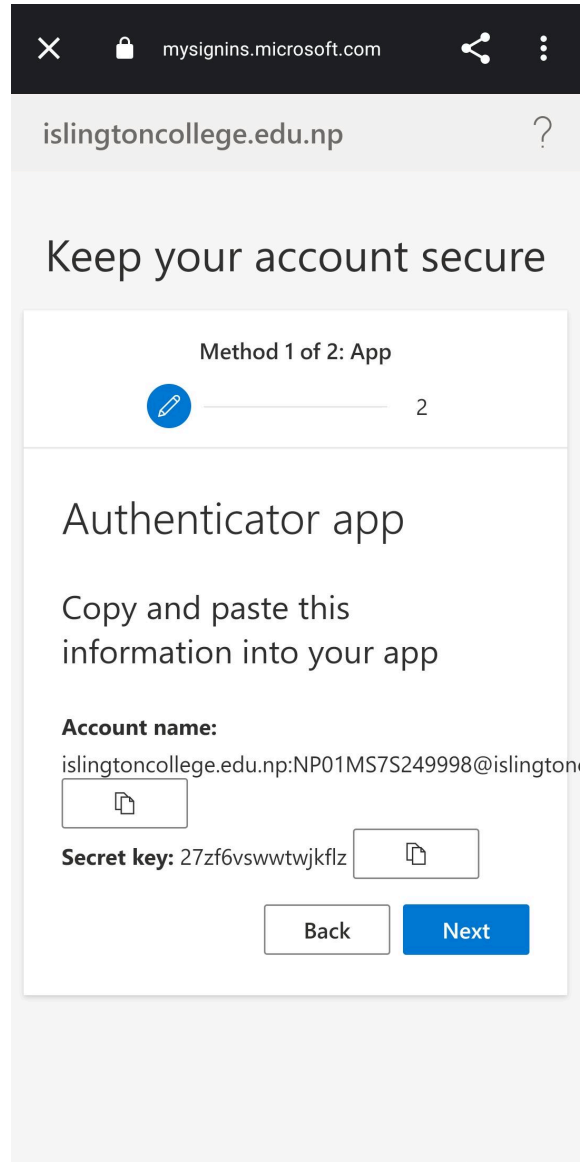
### Step 13:

If you skipped the **Microsoft Authenticator** app and instead using **Google Authenticator**, Follow the following steps.



### Step 14:

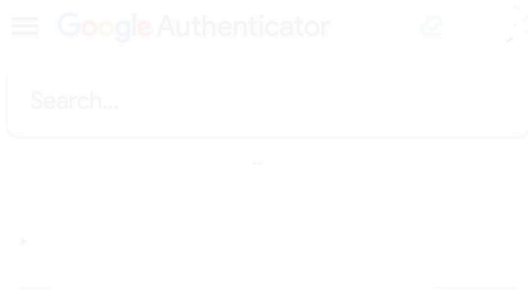
Now **copy these and paste** it into the **Google Authenticator** app.





### Step 15:

In the **Google Authenticator** app, Click + and select “Enter a setup key”.



### Step 16:

Now **paste** the copied information here.

A screenshot of the "Enter account details" screen in the Google Authenticator app. At the top left is a back arrow icon. To its right is the title "Enter account details". Below the title are two text input fields: "Account name" and "Your key". At the bottom left, there is a dropdown menu currently set to "Time based". At the bottom right, there is a blue button labeled "Add".

Scan a QR code

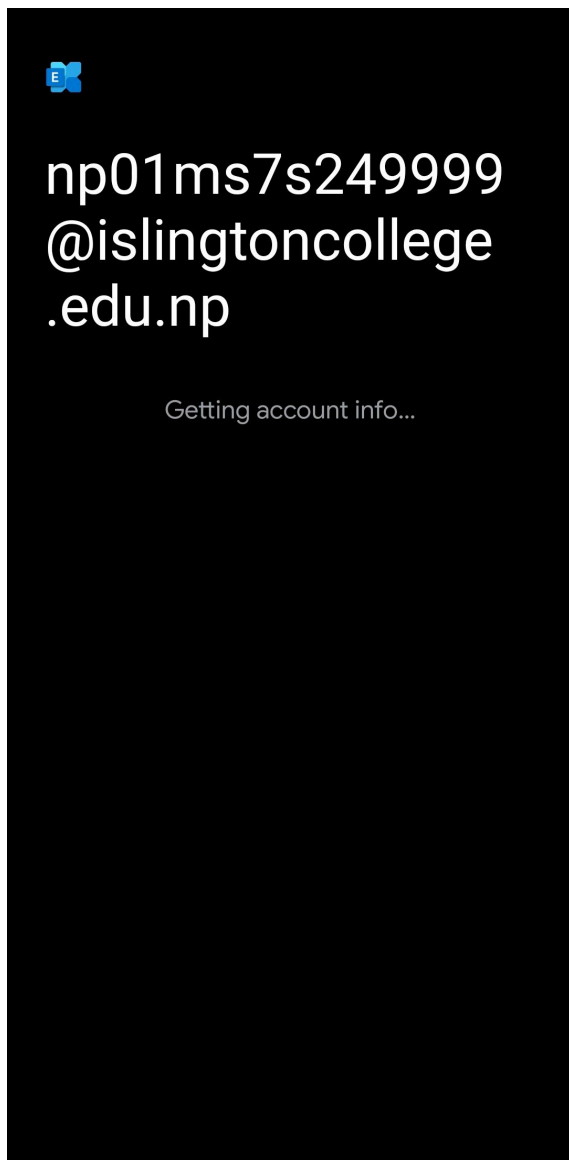


Enter a setup key



**Step 17:**

Wait until the processing is done.



**Step 18:**

Your account is ready to go!

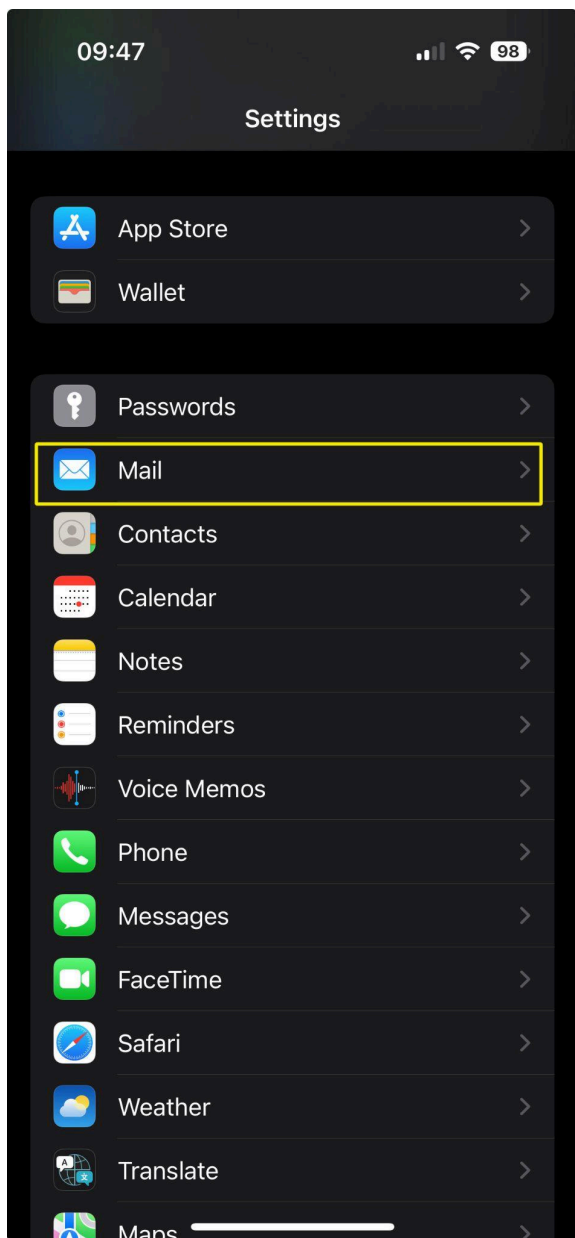




For iPhone

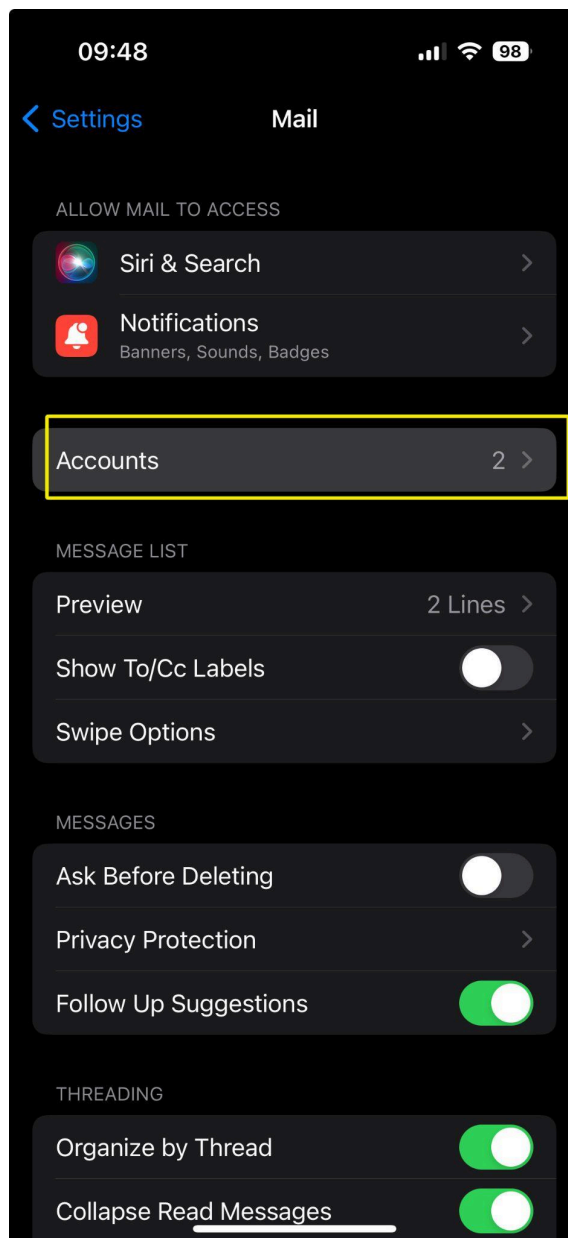
**Step 1:**

Go to the **Settings app** on iPhone.  
Find and click on **Mail**.



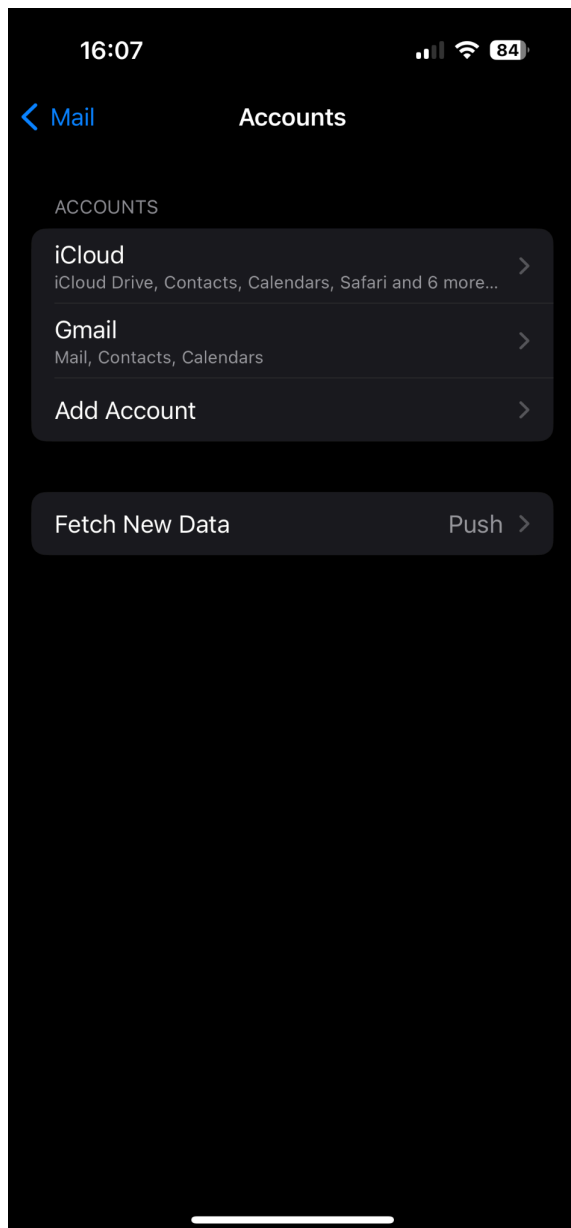
**Step 2:**

Click on **Accounts** to add a new account.



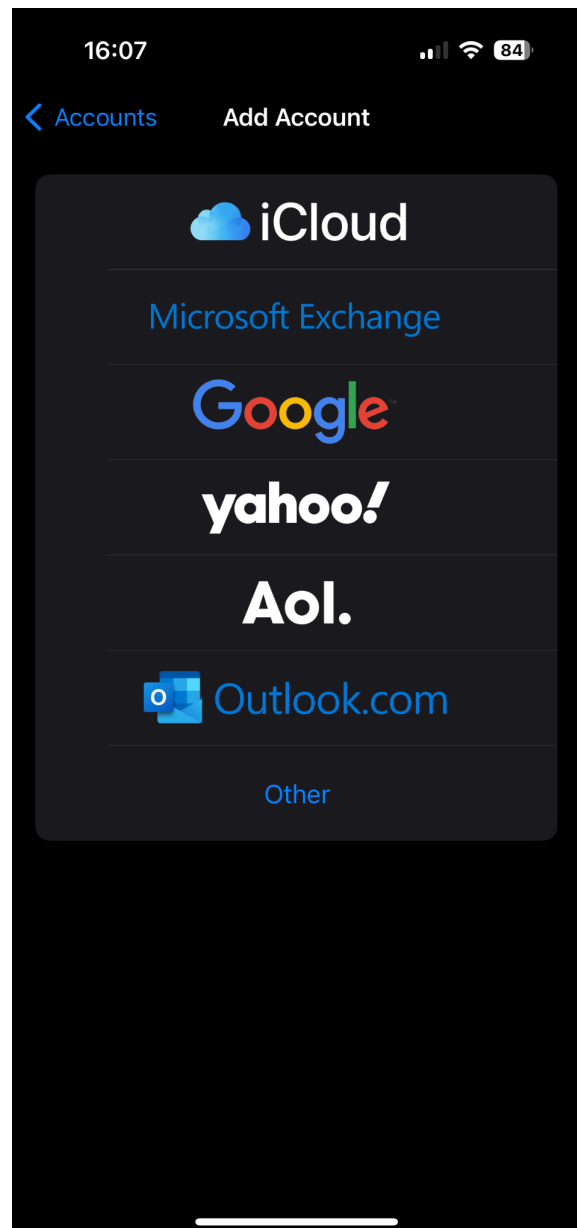
### Step 3:

Click on **Add Account**.



### Step 4:

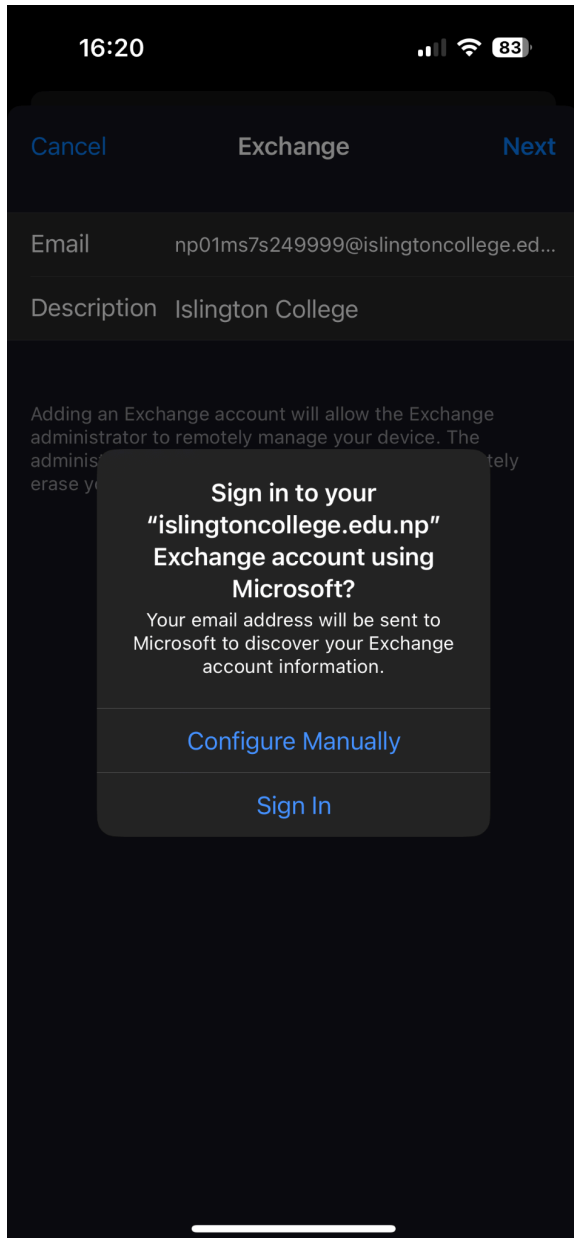
Choose **Microsoft Exchange**.



### Step 5:

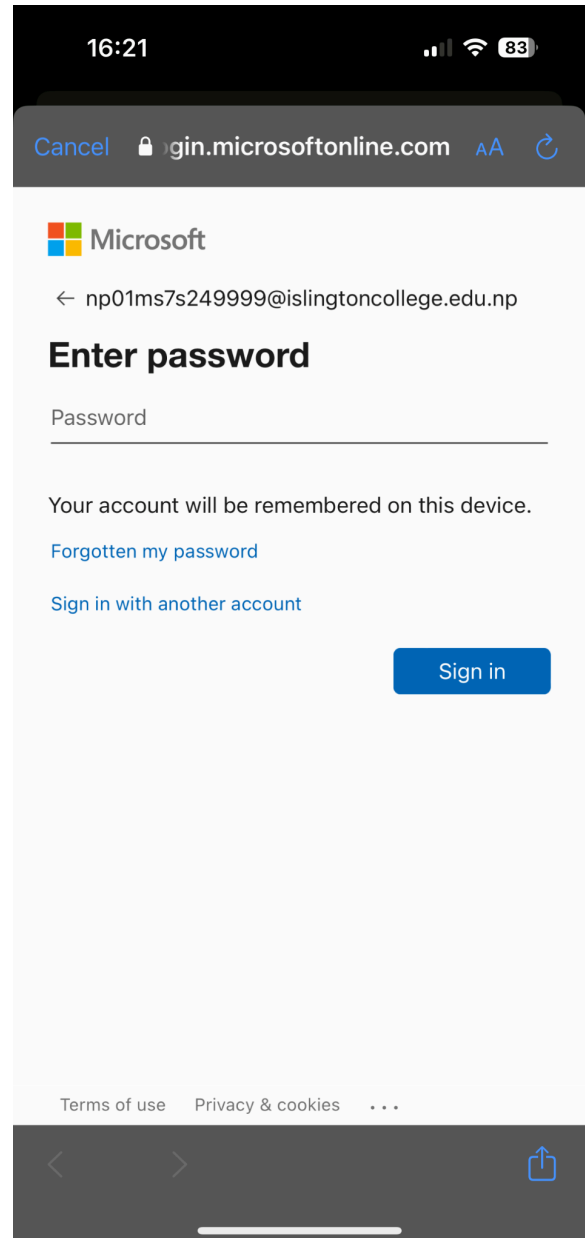
Enter the provided **college email address**.  
Enter the description i.e. **Islington College**  
Click on **Sign In**.

**\*Do not choose Configure Manually\***



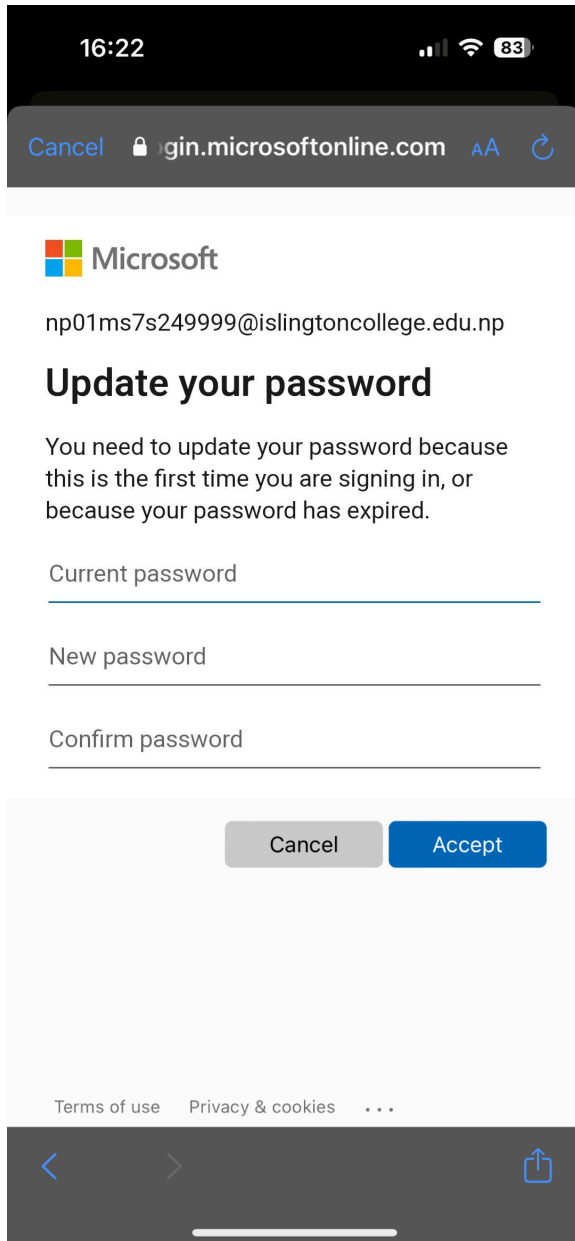
### Step 6:

You will be redirected to the login page.  
Enter your **login credentials**.



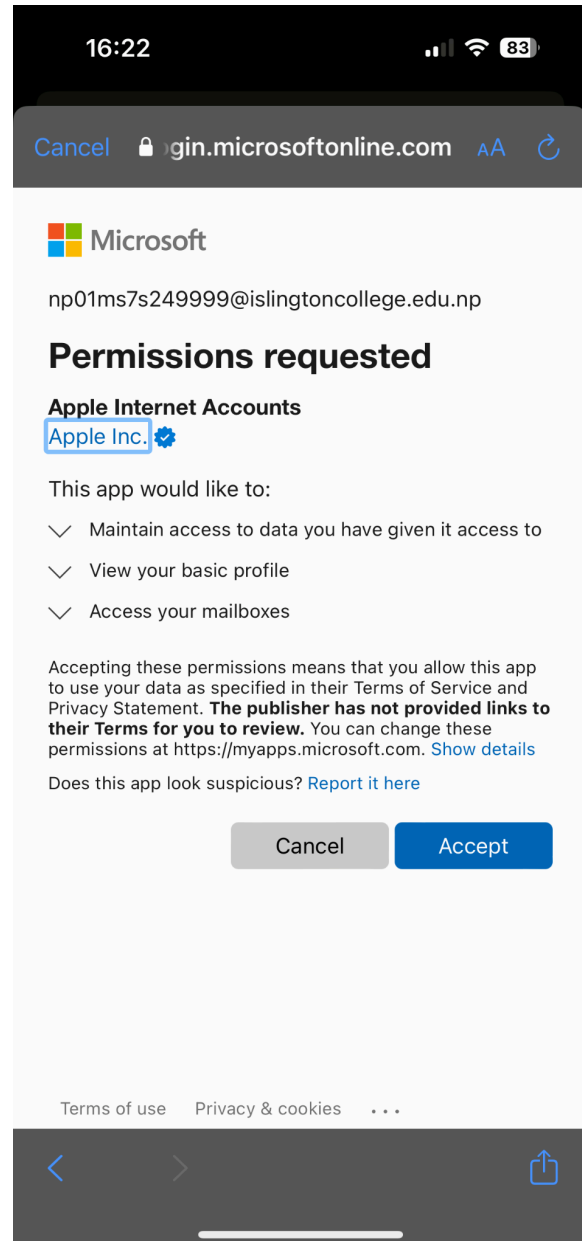
### Step 7:

You will need to **update your password**.



### Step 8:

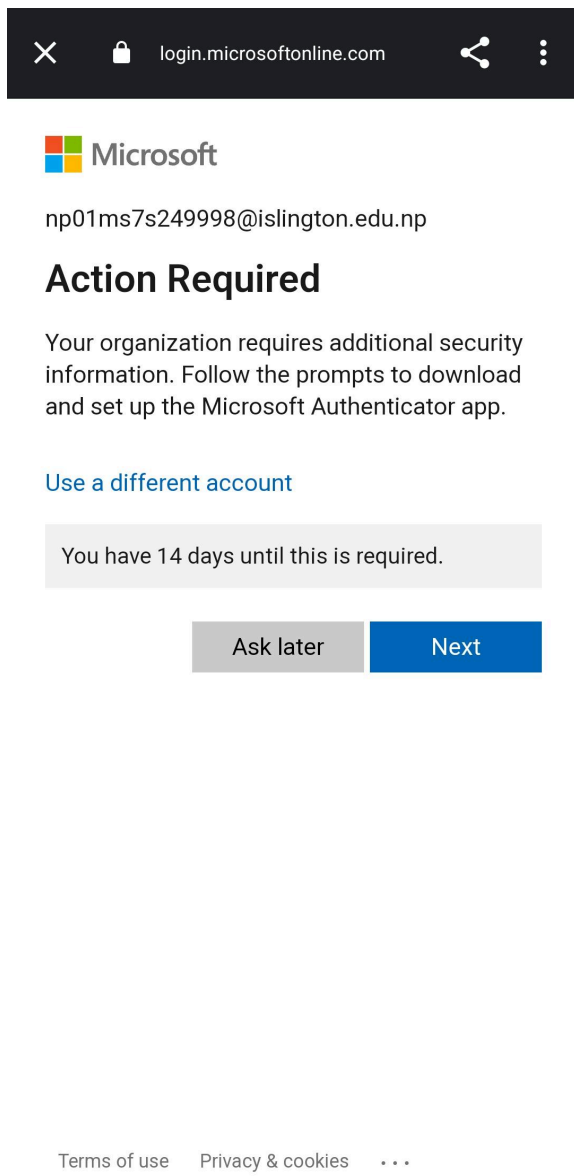
Accept the **required permissions**.



### Step 9:

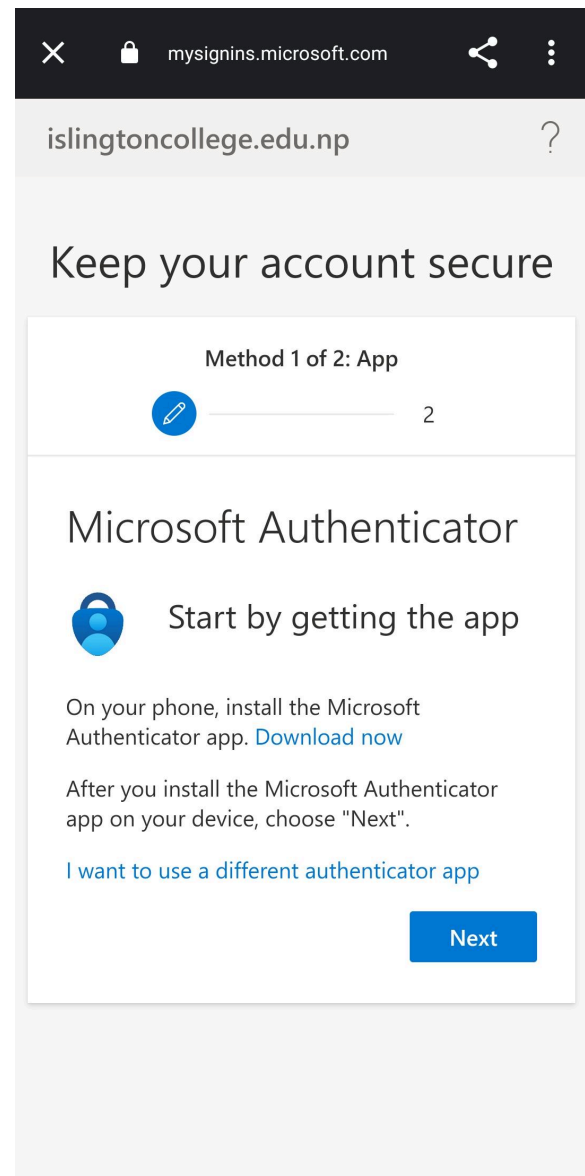
If you are logging in for the first time using your phone then you will be asked to enable **Multi-factor Authentication** through the **Microsoft Authenticator App**. In case of using a different authenticator app like **Google Authenticator**. Follow the tutorial from [Step 15](#).

Click **Next**.



### Step 10:

Make sure to download the **Microsoft Authenticator App** from the [App Store](#). After successful installation, Click **Next**.

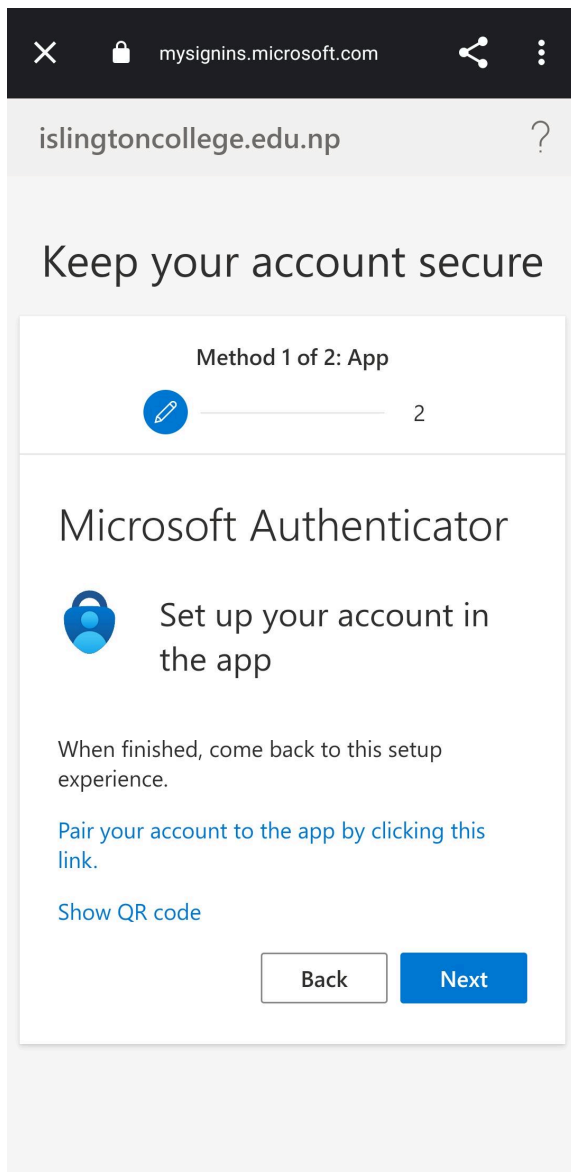


### Step 11:

Click on “[Pair your account to the app by clicking this link.](#)” It will redirect to the Microsoft Authenticator app.

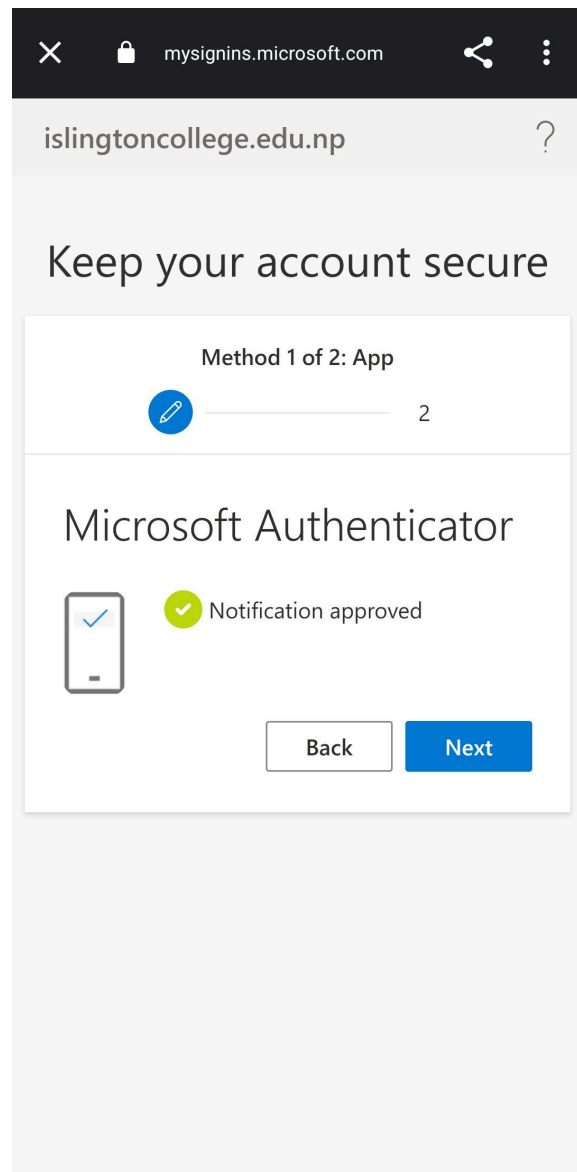
After completing the authentication process,

Click **Next**.



### Step 12:

Click **Next**.



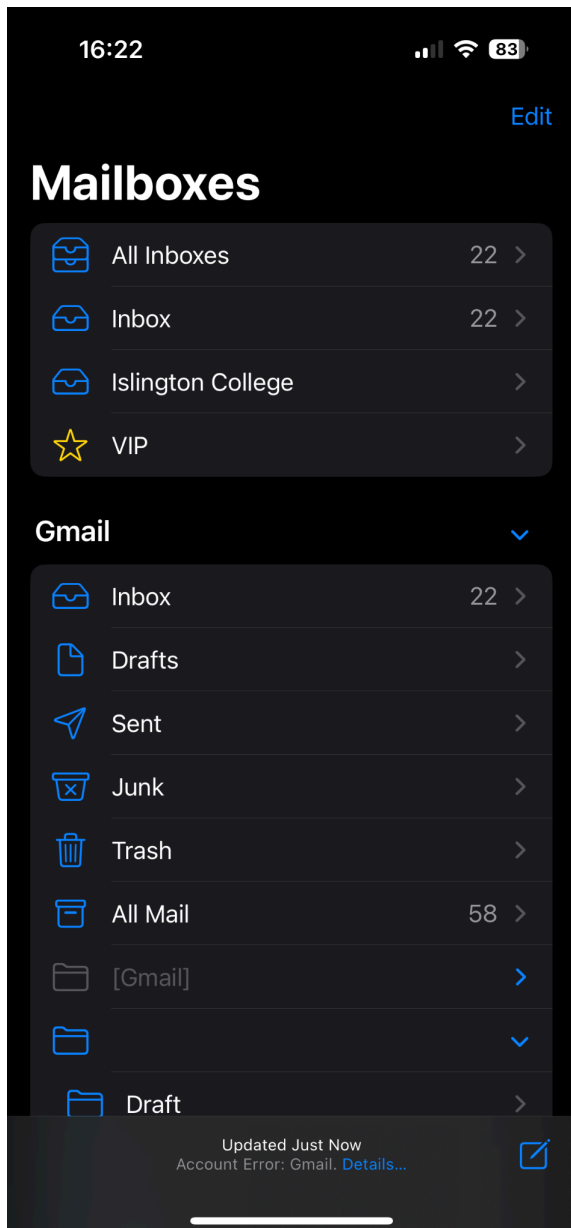
### Step 13:

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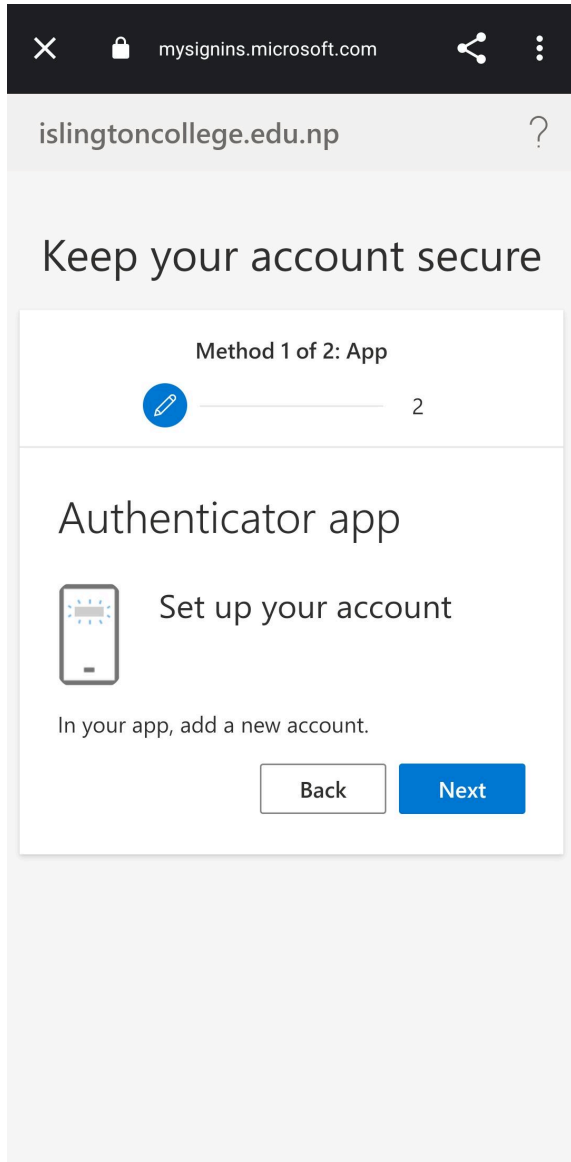
## Step 14:

Your account is **ready to go!**



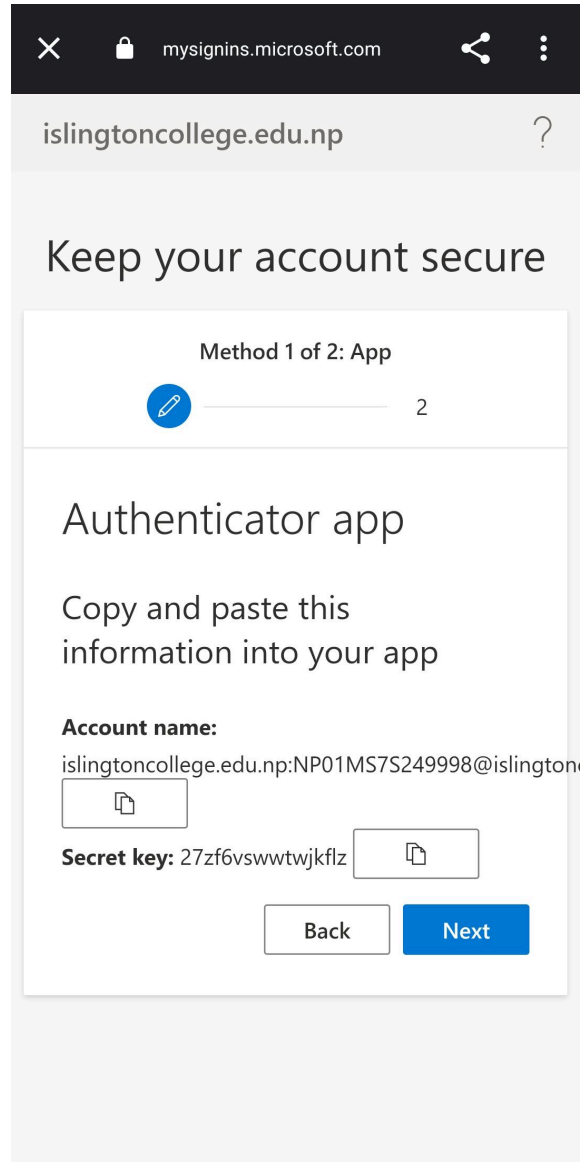
### Step 15:

If you skipped the **Microsoft Authenticator** app and instead using **Google Authenticator**, Follow the following steps.



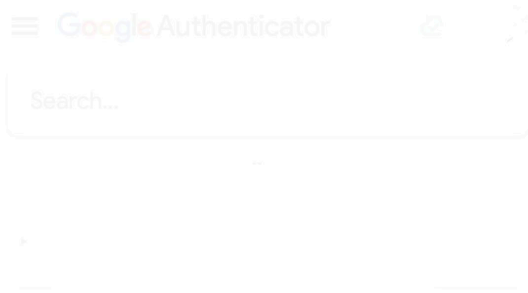
### Step 16:

Now **copy these and paste** it into the **Google Authenticator** app.



### Step 17:

In the **Google Authenticator** app, Click **+** and select **“Enter a setup key”**.



### Step 18:

Now **paste** the copied information here.

A screenshot of the "Enter account details" screen in the Google Authenticator app. It features a back arrow on the top left and the title "Enter account details" at the top center. There are two text input fields: "Account name" and "Your key". Below the "Your key" field is a dropdown menu currently set to "Time based" with a downward arrow. To the right of the dropdown is a blue "Add" button.

Scan a QR code



Enter a setup key



## Step 19:

Your account is **ready to go!**

